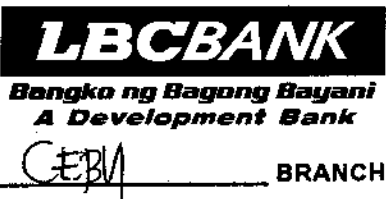


LBC BANK - 251763



CLIENT COMPLAINT FORM

Date: 19 FEB 07

TO BE FILLED UP BY CLIENT

CLIENT'S NAME: VICENTE F. GAMBILTO
DEPOSITORY BANK (Where account is maintained): BDO
ACCOUNT NUMBER:
ATM BANK (Where withdrawal was made): LBC
TRANSACTION DATE: 10 FEB 07
TEL. NO.:
BRANCH: ESCARIO
CARD NUMBER: 5224 5210 0470 1276
BRANCH/LOCATION: FUENTE
TRANSACTION TIME: 5:00 PM

COMPLAINT :

- No / Short Cash Dispensed
Incorrect Balance
Double Debit of CASA
Debit Bills Payment Not Credited

Others (Pls. Specify)

Amount Withdrawn : 4,000 -
Amount Received : - 0 -
Amount Claimed :

Establishment Name
Establishment No.

Client's Signature

TO BE FILLED UP BY BRANCH

TERMINAL NUMBER:
TRACE NUMBER:
TRANSACTION DATE:
TRANSACTION TIME:
RECEIVED BY:
NOTED BY: JUDY PINGIDA
NAME & SIGNATURE
BRANCH OFFICER (Name & Signature)

TO BE FILLED UP BY LBC BANK-ATM CENTER

RECEIVED BY :
DATE :
TRANSACTION STATUS:
NEW
FOLLOW-UP
REMARKS: CREDITED, BRANCH SDR CR, FOR CHECKING, FOR CV/CCR, SUCCESSFUL, TXN. NOT FOUND, OTHERS (Please specify)

INVESTIGATED BY:

NAME AND SIGNATURE

LBC BANK

DATE-TIME : 02/10/07-17:14:06
LOCATION : FUENTE OSMEÑA, CEBU
ATM ID/SEQ NO: 0039/000150
ISSUER NO : 522452
CARD NUMBER : *****
FROM ACCOUNT : *****
TRANSACTION : WITHDRAWAL
AMOUNT : P4,000.00
CURR BAL : P383,172.46
AVAIL BAL : P383,172.46